



### **Lisa Philp, RDH**

Lisa Philp is the Chief Visionary Officer and founder of TGNA - Transitions Group North America; a full service coaching company for dentistry.

Her career began in clinical hygiene, however she quickly transitioned into a world class coach; creating a periodontal disease management program, in which she coached thousands of dental professionals.

Lisa is an industry leader, author, consultant, coach and speaker providing insights to dentists and their teams on practice development and industry changes. Through Lisa's leadership, TGNA has developed into one of dentistry's premier full service practice development companies providing practice management solutions for dentists and dental teams through coaching, training, mentorship and support.

Transitions Group inspires excellence in dental professionals by offering a unique full service approach to dental coaching one that is distinctive, original, exceptional, and accountable for results.

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**Karen Zapora**  
**Financial Manager**

Karen's ability to recognize other's unique strengths allows her to connect people and ideas when managing projects.

As a Financial Manager, she is excellent at coming up with unique strategies, prioritizing opportunities and dealing with the unknowns in complex problems. She is the go-to person when elaborate projects need help. She is precise in that she seeks details, correcting errors along the way to define the differences and frequently asking thorough questions to understand the situation fully. Karen is up for any challenge and can handle last-minute changes by seeking alternatives and using her imagination to cope with the unknowns. She doesn't have to see it to believe it!

Karen has over a decade of growth with Transitions Group which enables her to be mindful of the specifics for expectations, time requirements and evaluation procedures to accomplish the tasks at hand.

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**Lisa Rolland**  
**Account Relationship Manager**

Lisa maintains the critical role of conduit and liaison between clients, teams and coaches. Her solid understanding and appreciation for building client relationships along with her creative nature is an asset to the Transitions Group. She is solution focused with a make it happen attitude.

Lisa leverages her exceptional communication skills, empathy and organization to manage active client relationships. She is responsible to maintain an ongoing knowledge of project status and track project success. Her friendly manner along with her ability to create a solid project plan and adapt as required assists her as she works with our coaches to support our client needs.

She has a natural ability to conceptualize, and is skilled at coming up with unique strategies and dealing with complex problems. She is systematic thinker who is conscientious and pays attention to the details. These natural abilities are reflected in the caliber and quality of solutions and service she provides to our clients.

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**Maureen Dewan**  
**Administration & Technology Coordinator**

Maureen enhances through technology.

Maureen's inquisitive style and ability to adapt quickly enhance the role of technology at Transitions. Strengths include the ability to see the bigger picture, how things/people connect; assessing risk to eliminate variables, making the most use of research and experience to make the best use of technology resources.

Incorporating her in-depth research skills, the ability to define objectives and establish priorities, Maureen's talents enhance productivity through more efficient use of technology. Her ability to improvise, experiment and initiate innovation and her ability to relate to others, help to improve and develop user-friendly strategies to simplify technology.

Maureen is a perfectionist, systematic, precise, and conscientious and thrives in situations requiring attention to detail. Her willingness to encourage the input of others allows for the development of a workable consensus.

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**Melanie Patten**  
**Analytical Coach**

Melanie is a committed Leader, Registered Dental Hygienist and an Associate Certified Coach with the International Coach Federation. She brings over 15 years of diverse professional experience ranging from; clinical practice, training and development, post-secondary academics and management. Melanie has a genuine passion for sharing her knowledge and helping others achieve great success. She is results driven, has high expectations and brings tremendous optimism and energy to her work.

Melanie unique style of blending personal and professional qualities helps her connect with all team members and foster cultures rich in engagement. She has a natural ability to see the big picture while taking complex situations and simplifying them into doable processes. Melanie is known for her ability to listen on multiple levels, helping her to clearly understand complex priorities, identify key strengths and crucial gaps. She can be relied on to create increased self-awareness, accountability and understanding amongst teams. Melanie believes that there is a solution to every challenge when leveraging each other's potential, being collaborative and curious, and focusing on the strategic goal.

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## **Kris Grover, B.A., CHRP, CHRL** **Human Resources Coach**

**Kris Grover, B.A., CHRP, CHRL**  
**Human Resources Coach**

Kris is a committed learner. After graduating from McMaster University where she earned her B.A. in Psychology she attended Humber College where she obtained her Certification in Human Resources Management. Based on her skills and continuing education over the past 15 years as a as a Human Resource Business Partner and Independent consultant within the health care industry and for several dynamic and growing dental clinics, she has been awarded her Certified Human Resources Leadership designation (CHRL). Kris's learning has not stopped since graduation. She has acquired specialized training in one on one coaching. She was awarded a Kolbe Certification on Conative Strength evaluation. She has also obtained her Joint Health and Safety certification.

As a leader and coach; Kris has the ability to develop teams to understand their own unique strengths and gain a greater appreciation for the strengths of those around them. With her unique skills in Human Resources Management, Kris has strengths in supporting business owners in meeting legislative regulations along with coaching their leaders in best practices to ensure the business is protected.

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**Lori Irvine**  
**Team & Leadership Coach**

Lori is an expert in professional empowerment; she motivates teams to maximize their capacity for excellence. She inspires by supporting clients in the discovery of their true potential. Lori enjoys meeting new people and is fascinated by their uniqueness. She is open-minded and passionate about helping individuals to identify and enhance their strengths. Lori validates the significance of talent diversity and shows how it effectively contributes to team success. She demonstrates how a healthy balance of capacity and exceptional collaboration can transform a good team to one that is outstanding.

With creativity, Lori discovers and delivers innovative conduits to drive effective results. Her vision stems from conceptualizing what could be. As a leader and a risk-taker who embraces challenge, she relies on her keen intuition and acts on instincts appropriately. Adaptability, empathy and her ability to improvise enhances Lori's connection with clients, leading them to ideal solutions.

Outgoing and approachable, Lori is proficient in people engagement and relationship building. She is an upbeat coach and dynamic facilitator who ignites excitement about team growth and development. With enthusiasm, she focuses on the lighter side of life and encourages others to do the same. Lori appreciates that although we do not always have the power to change what happens to us, we do have the power to control our attitude towards them.

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**Karima Bapoo Mohamed,  
Dip.DH, RDH, MBA  
Clinical Coach**

Karima is a graduate of two faculties from the University of Alberta in Edmonton – her undergraduate in the Dental Hygiene program and a master’s degree in Business Administration. She is an associate clinical professor at the dental hygiene department at the University of Alberta.

She is the co-director of the Diploma in Dental Hygiene (DDH) program at the Aga Khan University in Karachi, a program she has been instrumental in its research, development, implementation and ongoing evaluation.

Karima has conducted clinical research and published a paper on Implant hygiene protocols and peri-implant tissue assessments. Aside from North American venues, she has conducted extensive worldwide training in countries of Asia, Africa, Australia and Europe including Russia.

Karima is a recipient of the prestigious 2014 University of Alberta Alumni Honor Award and the 2013 Gibb Clinical Teaching Award at the School of Dentistry, Faculty of Medicine and Dentistry at University of Alberta.

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**Lori Vogel, Cert. Adult Ed.  
Business Systems Coach**

Everything Lori does, whether personally or professionally, is seen out from start to finish. She believes that with positivity, hard work and tenacity nothing is out of reach. Progress begins with change and cannot happen without it!

She has been actively involved in the dental profession as an Office Manager, Treatment Coordinator and Hygiene Coordinator before reaching her goal as a Business Coach with Transitions Group North America. Lori provides the tools and resources needed to help teams thrive; she is detail-oriented determined to excel with proven organizational, communication and leadership skills.

Lori holds certificates in Dental Practice Management from the University Of Toronto Faculty Of Dentistry, Lean Six Sigma – Yellow Belt, and in Adult Education from St Francis Xavier University. Lori is the proud recipient of the Ontario Provincial Police (OPP) Commissioner’s Commendation for Community Service and was recognized for her innovative and informative approach she used, along with her dental practice, to raise awareness of the dangers of impaired driving through their “Don’t Brush Off Drinking and Driving” initiative

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**Lisa Mapplebeck**  
**Director of Virtual Coaching**

As a Dental Hygiene student, Lisa Mapplebeck considered herself very fortunate to have passionate, dedicated teachers. They inspired her to want to make a similar impact for her patients and clients, lighting a spark that ultimately lead her to support student and graduate healthcare professionals to make a difference in the health of Canadians.

Having been inspired by these wonderful mentors, Lisa has pursued various career roles in Clinical, Education, Consulting, and Corporate settings where Lisa has continued her dedication to Healthcare and Dental Hygiene practice and standards, while supporting others with their educational and professional goals.

Lisa has developed, facilitated, and presented numerous programs, workshops, and CE courses. Audiences include students, faculty, and graduate professionals across local, Provincial and National Associations, as well as Dental, Dental Hygiene, and Pharmacy schools across Canada. Programs include:

- Non-Surgical Perio Therapy Program: co-created and facilitated with Transitions Group
- Ultrasonic Instrumentation: Hands-On workshop
- Dental Hygiene Process of Care: Paradigm Shift
- Professional Portfolio & Standards of Practice: Hands-On workshop

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## Dental Practice Management Solutions

- Locally Delivered Antibiotics in Non-Surgical Periodontal Therapy Programs
- Pre-Procedural Rinsing to decrease bacterial aerosol production
- Therapeutic Mouthrinses: Impact on Oral and Systemic Health
- Dentin Hypersensitivity / Acid related Enamel Erosion / Xerostomia
- Consumer Key Opinion Leader:
  - Global roundtable scientific review producing Canadian Gingivitis publication
  - National consumer product launch campaign: TV/Radio/Print

Lisa lives with her husband and puppy in Southwestern Ontario. In her free time, she gives back in her community, and freely admits that she is 1 very big part dental geek, 2 parts aspiring yoga and meditation student, and 3 parts animal, flower, and nature lover...too many parts?

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**Bronko Kornhauzer**  
**LPB Dental Services Ltd.**

Bronko brings more than 25 years of experience working with dentists across Western Canada as an equipment specialist and a dental consultant. His experience covers being involved in building hundreds of clinics.

He has helped with finding great clinic locations, negotiating leases, clinic design, and securing financing. He also has consulted on growth plans for practices, practice analysis, and human resources (HR) issues.

Bronko has reviewed hundreds of practice evaluations, and he believes there is a better way to represent both the seller, and the buyer.

With his knowledge of the dental industry and with the many contacts he has made over the years, he knows what is important for the seller and the buyer. He believes that to provide the best possible evaluation, you must satisfy the seller, the buyer, the banking professionals, the lawyers, and the accountants.

His knowledge, experience, and integrity allow him to create a successful evaluation and sale, while minimizing stress, and reducing the time involved in processing the sale.

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**TRANSITIONS  
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**Dental Practice  
Management Solutions**



**MOAKLER**  
WEALTH MANAGEMENT



John J. Moakler Jr.  
BMATH, CFP, CLU, CSC  
President & Senior Executive  
Financial Planner  
Moakler Wealth Management

John Moakler, a Financial Planner well known across Canada, wants to rectify this imbalance. With a client list exclusively comprised of physicians, this is his straightforward but ambitious vision: ***That every doctor in Canada will take as much care of their financial health as they do of their patients' health.***

Financial health is something that John understands intimately. After graduating from the University of Waterloo in 1986 with a Bachelor of Mathematics and Computer Science, he spent 18 years in the high-tech industry – capped by building a software start-up and selling it to IBM for \$76-million. In the course of that transaction, he became dissatisfied with the financial advice he was receiving. So, he set out to become a financial planner himself.

As he puts it: “I know what I want to see when I’m looking for a doctor: Lots of letters after their name. That’s why, when I decided in 2003 to become a financial planner, I added to my BMath by obtaining the Certified Financial Planner (CFP) and Chartered Life Underwriter (CLU) designations.”

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Dental Practice  
Management Solutions

GOLDRING FINANCIAL  
LEADERSHIP INC.



**Rick Goldring**  
BA, CFP, CLU, CH.F.C.  
President & CEO

[Goldring Financial Leadership Inc.](#)

Prior to being elected mayor, Rick had a long and successful career in financial services. He began in 1979 and, prior to establishing Goldring Financial Leadership Inc., was a Senior Financial Advisor at Assante Financial Management Ltd. Rick is qualified as a Certified Financial Planner (CFP) and a Chartered Life Underwriter (CLU). He was elected President of the Hamilton Chapter of Advocis – The Financial Advisors Association of Canada.

In the community, he has served as a board member at the Ron Edwards Family YMCA, the Burlington Chamber of Commerce and the Rotary Club of Burlington Lakeshore. Rick is a Rotary “Paul Harris Fellow” and recipient of both a Canada 125 medal and a Queen’s Diamond Jubilee medal for service provided to Rotary and the community.

Rick has also served on the Boards of the Burlington Economic Development Corporation, Burlington Hydro, Burlington Performing Arts Centre, Tourism Burlington, Halton Community Housing Corporation, Association of Municipalities of Ontario and continues to serve on the Board of the Municipal Employers Pension Centre of Ontario

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**Gavin Mohan**

Founder, Chief Excitement Officer | Ripe Resolution

Gavin is known for changing the traditional mindset of online marketing in dentistry. He brings 10 years of experience working with global brands, including Four Seasons, Toronto Maple Leafs, Toronto Raptors, GQ, Samsung and Stella Artois.

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